



Choose certainty.
Add value.



Ensure quality

Meet customer expectations with ISO 9001

拓力前行

ISO 9001助您满足客户的期望

TÜV SÜD Group

TÜV®



Boost your quality

High numbers of customer complaints, payment refunds and low quality outputs are the general signs of a lack of quality management in a company. These signs may only be the tip of the iceberg and may conceal a multitude of challenges within daily processes and structures. This can result in increased costs and even damage to the company's reputation .

Such situations can be avoided through the implementation of management systems, which will optimize processes systematically, efficiently and effectively. By becoming certified to the ISO 9001 standard, your company can potentially attain higher customer satisfaction levels and increase the likelihood of achieving company targets – whether it be market share, cost savings or risk minimization.

Today many organisations require their suppliers to be ISO 9001 certified, thus not being certified could cause your company to miss out on that crucial purchase order.

提升质量

客户投诉、返工和质量索赔是公司质量缺失的先兆。这些现象可能仅是冰山一角，其背后往往还隐藏着公司在日常运作和组织方面面临的众多挑战。这可能会导致公司成本的增加乃至使公司名誉受损。

实际上这种情况是可以避免的：质量管理体系可以探寻优化的潜力，并系统有效地进行改进。通过满足 ISO 9001 的要求，公司可以确保提高客户满意度和持续改进，从而顺利实现公司目标——无论是市场份额、成本节约或风险规避。

此外，当今许多组织要求他们的供应商通过 ISO 9001 认证，这也是能否获得订单的关键因素。



Services at a glance

By working with TÜV SÜD, you not only gain the prestige of German precision but also an important supporting partner in international trade.

Our experts bring to your company systematic quality by:

- Supporting organisations to implement and execute ISO 9001 procedures
- Offering third party audits
- Upgrading to ISO 9001:2008
- Providing internationally well-recognised certificates and certification marks as marketing tools

Other services to ensure quality includes:

- Training courses
- Certifications according to other management system standards such as ISO 14001, OHSAS 18001, ISO/TS 16949 etc. or any combination thereof
- Audits according to customised specific requirements
- Vendor assessments
- Product testing and certifications

服务一览

TÜV 南德意志集团是国际贸易合作伙伴之间的重要桥梁，并帮助众多公司达到著名的、为人尊崇的德国质量。

我们的专家在您达到系统质量的道路上向您提供帮助：

- 为各种规模和行业的组织贯彻和执行 ISO 9001标准提供帮助
- 提供第三方审核
- ISO 9001:2008换版审核
- 颁发国际权威证书和认证标志作为市场营销手段

其他质量方面的服务包括：

- 培训课程
- 其他管理体系标准的认证，例如 ISO 14001、OHSAS 18001和 ISO/TS 16949等，以及这些体系标准的一体化认证
- 按您的特定要求进行审核
- 供应商评审
- 产品检测和认证

香港的Adsale Exhibition Services Ltd.每年在中国大陆和越南举办20多场贸易展览。在过去8年里面完成通过了 ISO 9001 认证，这家公司提升了他们的贸易服务。“这项认证让客户可以放心地参加展览，从而扩大了我们的市场份额。”

Adsale Exhibition Services Ltd.总经理Stanley Chu介绍说。这仅仅是TÜV SÜD的成功案例之一。



6 steps to certification 获得认证的六个步骤

TÜV SÜD has over two decades of experience as a process partner and over 450 auditors worldwide dedicated to management system certifications. To date, TÜV SÜD has issued more than 35,000 management system certificates under several accreditations. TÜV SÜD is the best choice to help you become certified, efficiently and effectively.

TÜV南德意志集团具有二十多年的专业经验，在全球有450多名专业的管理体系审核员。迄今为止，共颁发了由不同认可机构认可的 35,000 余张证书。TÜV南德意志集团是您顺利而经济地获得认证的最佳选择。

There are several steps to becoming ISO 9001 certified successfully:

以下为成功获得 ISO 9001 认证的必要步骤：

- Get in touch with us to receive a customised quote, including detailed costs, planing and time required

与我们联系并得到报价，包括详细的费用，计划和所需的时间
- Implement ISO 9001 training

为贯彻 ISO 9001 标准进行培训
- Consider doing a pre-audit to find out if you already fulfil the requirements of ISO 9001 and to identify areas for improvements

考虑进行预审核，判断贵公司是否已经满足了 ISO 9001 的要求，识别尚需改善的领域
- Commence stage 1 of the audit by TÜV SÜD auditors

接受我们的审核员进行一阶段现场审核
- Commence stage 2 of the audit with TÜV SÜD auditors

接受我们的审核员进行二阶段现场审核
- Receive your audit report and certificate

接受审核报告和证书

Each certificate is valid for three years. Our auditors will conduct periodic audits to ensure compliance.

认证证书有效期为三年。审核员将定期回访贵公司，以保证贵公司持续符合认证要求。



Your benefits

- Increased economic efficiency, productivity and profitability because of improved operational processes, minimised errors and reduced costs
- Better employee integration through improved internal communication and training
- Enhanced reputation through certified compliance from a neutral third party
- More effective compliance to regulations and standards with more transparent processes and structures
- Increased competitiveness because of an internationally recognised quality management system which attracts investors and removes trade barriers

您的收益

- 改善流程、提高客户满意度、减少错误率和降低成本，从而提高经济效益、生产效率和赢利
- 通过改进内部沟通和培训，增强员工凝聚力
- 通过中立的第三方认证提高声誉
- 明晰的过程和结构，使得法律法规贯彻更加有效
- 国际认可的质量管理体系提高竞争力，吸引投资者，消除贸易壁垒





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About TÜV SÜD

Established in Germany more than 140 years ago, TÜV SÜD is one of the world's leading technical services providers, offering knowledge services, inspections, testing, expert opinions, certification and training. Approximately 16,000 employees at over 600 locations worldwide provide technology, system and know-how optimization.

TÜV南德意志集团简介

140多年前诞生于德国，TÜV南德意志集团是业内领先的技术服务公司，为您提供资讯、检验、测试、专家意见、认证和培训服务。16,000多名员工遍及全球600多个办事处，着力为您实现技术、体系和实际运作中的优化服务。

For one-stop German expertise in Greater China, please contact one of our branch offices, sales offices or representative offices:

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Ningbo	Tel.: +86 574 2786 6658
Chongqing	Tel.: +86 23 8980 9513
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