



Greater China

Choose certainty.  
Add value.

## ISO 9001:2015 Quality Management System ISO 9001:2015 质量管理体系认证

Competitive advantage through proven excellence  
通过经证实的优秀前例获得竞争优势



### Your challenges

Companies today are faced with rapid technology developments and increasingly complex market structures. In order to seize new opportunities and succeed in a highly competitive environment, business organisations need to demonstrate a high level of flexibility, efficiency and quality.

A quality management system (QMS) such as the ISO 9001 provides a structured approach to process improvements, thereby enhancing the competitive capacity of companies worldwide.

Facilitating evolving market demands, the quality management system ISO 9001 was revised in 2015. Organisations that are currently certified to ISO 9001:2008 need to complete the transition to the revised standard by September 15, 2018.

### 您的挑战

公司现在面临着高速的技术发展和市场结构的逐渐复杂化。为抓住新机遇，并在高度竞争的环境中取胜，商业组织需要展示其具有高水平的灵活性、效率和质量。

质量管理体系（QMS）如ISO 9001提供了一个结构方法进行过程改进，从而增强公司在全球范围内的竞争力。

为促进市场需求，ISO 9001质量管理体系在2015年进行了修订。现已获得ISO 9001:2008认证的组织需要在2018年09月15日之前根据修订的标准完成转换。

## What is the ISO 9001 QMS?

With more than one million certificates issued across 180 countries, ISO 9001 is the leading standard for QMS. The standard was developed to provide organisations with an efficient tool for quality management, regardless of size, industry or location. It is applicable to all types of industries irrespective of the products and services they provide.

Through its emphasis on process approach and risk based thinking, the ISO 9001:2015 standard has advanced to become an even more effective, flexible and user-friendly QMS.

## Your business benefits

A structured approach to quality is of vital importance for any company committed to delivering on its promise. An ISO 9001 QMS is valuable for organisations looking to achieve:

- **Operational excellence** – through the implementation of an effective QMS, multiple and inter-connected activities can be systematically evaluated, managed and controlled. With vast experience across industries, TÜV SÜD auditors can support your organisation in reaching your aspired level of productivity and quality.
- **Sustainable growth** – a powerful QMS addresses key challenges and leaves you better positioned to realise new opportunities. As an internationally accredited certification body, TÜV SÜD offers management system services to a global customer base.
- **A strong reputation** – in an increasingly complex business environment, trust remains a vital element for customers and stakeholders. Our world-wide recognised certification mark efficiently demonstrates your commitment to compliance and quality.

## 什么是ISO 9001质量管理体系?

ISO 9001作为质量管理体系的领先标准，在全球180个国家已经颁发了超过100万张证书。该标准致力于为不同规模、行业或地点的组织提供了有效的质量管理工具。该标准适用于提供不同类型产品和服务的行业。

通过强化过程方法和基于风险的思考，ISO 9001:2015标准现已成为更为有效、灵活、易使用的质量管理体系。

## 您的企业收益

对于任何致力于兑现承诺的公司来说，一种结构化的质量方法是至关重要的。对想要完成以下目标的组织，ISO 9001质量管理体系尤为重要：

- **卓越运营** —— 通过实施有效的质量管理体系，各类相互关联的活动可进行系统化评估、管理及控制。拥有丰富的行业经验，TÜV南德意志集团审核员能够为您的企业达到期望的生产能力及质量水平提供支持。
- **可持续增长** —— 一个强大的质量管理体系关注关键挑战，并使您能够更好地实现新的机会。作为一家国际公认的认证机构，TÜV南德意志集团为全球客户提供管理体系服务。
- **良好声誉** —— 在一个日益复杂化的商业环境中对于客户和利益相关方来说，信任仍然是至关重要的因素。我们世界公认的认证标志有效地证明您对合规以及质量的承诺。

## How can we help you?

TÜV SÜD facilitates an efficient six-step process for organisations which are approaching the ISO 9001 certification process for the first time.

### SIX STEPS TO CERTIFICATION

Complete a simple profiling form and we customise a quote detailing the cost, planning and time required.

Our pre-audit team determine if your organisation already fulfils the ISO 9001 requirements and identifies areas for improvement.

TÜV SÜD auditors visit your site to verify the profile submitted during your application and determine your readiness for Stage 2.

On-site audit by TÜV SÜD auditors.

Propose and implement corrective actions, if any.

Receive your audit report and certificate after approval from the committee with annual surveillance audits conducted thereafter.

If your organisation already holds an ISO 9001:2008 certification, TÜV SÜD can help you prepare for the transition to the new ISO 9001:2015 by conducting a DELTA audit. The DELTA audit identifies gaps between your existing QMS according to ISO 9001:2008 and the new requirements of the ISO 9001:2015.

The DELTA audit includes:

- Analysis of existing quality management processes
- Identification of gaps and weak points
- Assessment of needs for action

Upon completing the DELTA audit, your company will be ready to embark on the ISO 9001:2015 re-certification process.

## 我们如何帮助您?

TÜV南德意志集团为首次申请ISO 9001认证的组织提供高效的六步骤流程。

### 认证的六大步骤

填写完成一份调查问卷，为您的组织结构定制报价，详细列明费用、计划和所需时间。

开展预审活动，以确定您的组织是否已经满足ISO 9001要求并确定需要改进的地方。

TÜV南德意志集团的审核人员开展第一阶段现场访问，以验证您在申请过程中提交的个人资料，并确定您对第二阶段审核的准备情况。

TÜV南德意志集团审核员进行现场审核。

如有需要，建议和实施纠正措施。

获取认证机构出具的报告和证书并实施随后的年度监督审核。

如果您的公司已经持有ISO 9001:2008证书，TÜV南德意志集团可以通过实施差距审核帮助您转换到新的标准ISO 9001:2015。差距审核能够帮您识别目前的ISO 9001:2008制定的质量管理体系与ISO 9001:2015的新标准之间的差距。

差距审核包括：

- 对现有质量管理过程的分析
- 对差距和薄弱点进行识别
- 评估行动需求

在完成差距审核的基础上，贵司可着手准备并启动ISO 9001:2015再认证过程。

## Why choose TÜV SÜD?

TÜV SÜD's auditors hold the necessary national and international accreditations for combined auditing exercises, thereby ensuring that your ISO 9001 certification is conducted with the highest degree of professionalism and conformance to international guidelines and standards. In addition, our auditors are required to follow a strict code of conduct through Auditor Codex that assures both you and your customers of our complete independence and impartiality.



### The TÜV SÜD certification mark

The ISO 9001 certification mark from TÜV SÜD demonstrates your compliance towards continuous excellence.



### TÜV 南德意志集团认证标志

TÜV 南德意志集团出具的 ISO 9001 认证标志显示您对卓越品质的不断追求。

## Choose certainty. Add value.

TÜV SÜD is a premium quality, safety and sustainability solutions provider that specialises in testing, inspection, auditing, certification, training and knowledge services. Represented in over 1,000 locations worldwide, we hold accreditations in Europe, the Americas, the Middle East, Asia and Africa. By delivering objective solutions to our customers, we add tangible value to businesses, consumers and the environment.

## 权威认证，创享价值

TÜV 南德意志集团是一家优质、安全和可持续发展的专业测试、检验、审核、认证、培训和知识服务解决方案提供商。我们在世界各地超过1,000多个代表处，因此在欧洲、美洲、中东、亚洲和非洲备受盛誉。通过为客户提供客观的解决方案，公司为企业、消费者和环境增添有形价值。

### Related services

TÜV SÜD provides the following management system certification services:

- ISO 14001 – Environment
- OHSAS 18001 – Occupational health and safety
- ISO 50001 – Energy
- ISO/IEC 27001 – Information security
- ISO/IEC 20000-1 – IT service
- IATF 16949 – Automotive

### 相关服务

TÜV 南德意志集团提供以下管理体系认证服务：

- ISO 14001 —— 环境
- OHSAS 18001 —— 职业健康及安全
- ISO 50001 —— 能源
- ISO/IEC 27001 —— 信息安全
- ISO/IEC 20000-1 —— IT服务
- IATF 16949 —— 汽车

\* Some of the services listed are provided due to local regulations only and may not be available in other regions. Please contact us for further details.

\* 上述部分服务可能由于当地法规的原因而无法在您的地区提供。欢迎您与我们联系咨询。

## Our Branches in Greater China:

我们在大中华区的分支机构：

Shanghai	上海	Tel.: +86 21 6141 0123	Chengdu	成都	Tel.: +86 28 8952 0656	Harbin	哈尔滨	Tel.: +86 451 8264 3082
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Industry Material Testing Lab	上海工业材料实验室	Tel.: +86 21 6014 9880	Changzhou	常州	Tel.: +86 519 8123 9872	Shenzhen	深圳	Tel.: +86 755 8828 6998
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