



Greater China

Choose certainty.
Add value.

ISO 29990 QMS for Education Institutes and Learning Service Providers.

ISO 29990学习服务提供者 的质量管理体系

Show your commitment to
delivering quality learning.
交付高质量学习的承诺

Your challenges

Organisations worldwide have recognised the importance of conducting learning and development programmes for their employees. Professionals also seek to undertake advanced courses independently for updating their knowledge and skill sets. This has led to a spurt in the demand for non-formal education and corporate training programmes offered by Learning Service Providers (LSPs).

With the ever increasing number of players in the LSP space, training institutes such as yours, may feel a pressing need to gain a competitive edge by differentiating your offerings. This may render customer acquisition to be difficult.

面临挑战

目前，全球组织机构都认识到为员工开展学习和发展课程的重要性。另外，专业人员还自行积极参加高级课程，以更新知识和技能。这使得市场对学习服务提供者（LSP）的非正规教育和企业培训课程的需求激增。

随着LSP领域的参与者数量不断增加，像您这样的培训机构可能会迫切需要通过独特的产品来赢得竞争优势，获得客户是一项艰难的任务。

What is ISO 29990?

ISO 29990 is a quality management system especially applicable for LSPs. Certification against this standard will enhance the quality of your offerings and enable you to become the preferred choice of your customers. This standard specifies a unified approach and requirement for LSPs, like corporations, vocational training institutions, life-long learning centers and non-conventional corporate training providers around the world. As ISO 29990 assures standardised value-added programmes and processes, it helps you get an added advantage over your competitors.

Why is it important?

ISO 29990 is a standard for education and professional practice and speaks volumes about the LSP's focus on delivering quality education.

It also encourages you to meet the undefined and implied needs of learners, thus, enabling you to offer well-designed training modules. This standard lays emphasis on the outcome of the education process and sets up a structure to compare the training outcome against the learning objectives. ISO 29990 allows you to deliver quality services while continuously improving your operational effectiveness.

The standard provides a framework for your training institute to have financial and risk management system to safeguard a learner's rights against the pre-closure of the LSP.

How can we help you?

As an internationally accredited Certification Body for various management systems, TÜV SÜD's certificates are accepted and recognised globally. We have extensive experience in auditing and certifying a wide range of internationally recognised management systems, including ISO 29990.

With our experienced team's auditing, your organisation will get an in-depth understanding of developing high-quality learning programmes for your customers. From our on-site audits to certification, you will get insights to identify opportunities and minimise potential risks by incorporating principles of ISO 29990 in your processes and programmes.

什么是ISO 29990?

ISO 29990是一项特别适用于LSPs的质量管理体系。依据此标准认证将提高您的交付质量并使您成为客户的首选。该标准为世界各地的公司、职业培训机构、终身学习中心和非传统企业培训机构等制定了统一的方法和要求。ISO 29990确保使增值方案和流程予以标准化，因此有助于获得超越竞争对手的额外优势。

为什么ISO 29990如此重要?

ISO 29990是一项教育和专业实践标准，并且大量涉及LSPs对于提供优质教育的重视。

同时还鼓励客户满足学习者的不确定和隐含需求，从而确保能够提供设计完善的培训模块。这项标准强调了教育过程的结果，并且建立了一个对比培训成果和学习目标的结构。ISO 29990能够确保您提供优质服务，同时不断提高运营效率。

该标准为培训机构提供了一个框架，通过财务及风险管理体系的建立来保障学员的权益不受损害。

我们如何为您提供帮助?

作为一家备受国际认可的各种管理体系的认证机构，TÜV南德意志集团的证书被全球接受和认可。我们在审核和认证各种国际认可的管理体系（包括ISO 29990）方面拥有丰富的经验。

利用我们资深团队的审核工作，您的组织将更深入理解为客户开发高质量学习课程。从现场审核到认证，客户可以通过在各自流程和程序中纳入ISO 29990原则的方式，获得深刻见解，以识别机遇并在最大程度上降低潜在风险。

TÜV SÜD will conduct a qualitative and quantitative analysis after the audit. A detailed report and analysis of your programmes will be produced at its conclusion. By assessing your strengths and weaknesses, you will be able to drive your business excellence levels and ultimately, increase your profitability.

Beyond the certification, we also provide you feedback on the most effective ways to improve your existing processes and enhance your educational and training programmes. This will enable you to build and sustain market credibility.

Your business benefits

- **Improve marketability** – As a LSP, your business gains global visibility and public trust by showing that you are committed to ensuring the integrity and excellence of your learning programmes.
- **Enhance credibility** – ISO 29990 will enable you to have an outstanding performance during the tendering work from official bodies.
- **Reduce costs** – By following the standards required for ISO 29990, you eliminate redundant services from your processes and will be able to analyse and plan ahead for the ever-changing requirements of the industry. By acting swiftly, you will be able to mitigate risks.
- **Enhance processes** – An ISO 29990 certification will help you enhance your existing processes and enable you to significantly improve your internal quality potential.
- **Brand building** – Due to implementing standardised processes that adapt the PDCA cycle, recruiting expert training faculty and offering state-of-the-art infrastructure and facilities; you will become the preferred training provider of many learners and organisations.
- **A strong reputation** – In an increasingly complex business environment, trust remains a vital element for customers and stakeholders. Our world-wide recognised certification mark efficiently demonstrates your commitment to compliance and quality.

TÜV南德意志集团将在审核后开展定性和定量分析工作。并在结论中提供详细的报告和针对客户课程计划的分析。通过评估客户的优势和劣势，客户能够提升业务卓越水平，并最终提高盈利能力。

除了认证之外，我们还会以最有效的方法为客户提供反馈意见以改进现有流程和强化教育和培训课程。这将确保客户能够建立和保持市场信誉。

您的企业收益

- **提高适销性**——作为LSP，通过承诺致力于确保学习计划的完整性和卓越性，您的业务将赢得全球知名度并获得公众信任。
- **提高可信度**——ISO 29990将使您在官方机构的招标工作中表现出色。
- **降低成本**——通过遵循ISO 29990规定的标准，您可以排除流程中的冗余服务，而且能够针对行业不断变化的需求进行分析并制定计划。迅速行动，缓解风险。
- **完善流程**——ISO 29990认证有助于改善现有流程，显著提高内部质量潜力。
- **品牌建设**——由于实施符合PDCA循环的标准化流程，聘请培训专家，并提供最先进的基础设施和设施；您将成为许多学习者和组织的首选培训提供方。
- **良好的声誉**——在日益复杂的商业环境中，信任依然是客户和利益相关者的重要关键。我们备受全球认可的认证标志能够高效证明您在合规和质量方面的承诺。

Why choose TÜV SÜD?

Having TÜV SÜD as your certification partner not only allows your company to lean on our experience but also lends your brand the distinction of the TÜV SÜD certification mark, a powerful demonstration of your commitment to quality management.

The audit and certification process of TÜV SÜD provides you with a transparent analysis and reliable assessment of your present programmes. Auditing undertaken by our team of experts, will benefit you in implementation of valuable tools for developing effective, learner-centered trainings and their delivery for sustainable growth of your business. This will facilitate improved productivity and adherence to global quality standards.

Choose certainty. Add value.

TÜV SÜD is a premium quality, safety and sustainability solutions provider that specialises in testing, inspection, auditing, certification, training and knowledge services. Represented in over 1,000 locations worldwide, we hold accreditations in Europe, the Americas, the Middle East and Asia. By delivering objective solutions to our customers, we add tangible value to businesses, consumers and the environment.

为什么选择TÜV南德意志集团?

将TÜV南德意志集团作为认证合作伙伴不仅可以让您的公司利用我们的资深经验,同时,TÜV南德意志集团认证标志还可以让您的品牌在竞争对手当中脱颖而出,这是您对质量管理承诺的有力证明。

TÜV南德意志集团的审核和认证流程为客户提供透明的分析和对当前计划的可靠评估。由我们的专家团队开展审核工作,利用有价值的工具为客户谋利,以开发有效的,以学员为中心的培训课程及交付成果,实现业务的可持续增长。这将有助于提高生产力,遵守全球质量标准。

权威认证, 创享价值

TÜV南德意志集团是一家优质、安全和可持续发展的专业测试、检验、审核、认证、培训和知识服务解决方案供应商。我们在世界各地设有超过1,000多个代表处,因此在欧洲、美洲、中东和亚洲备受赞誉。通过为客户提供客观的解决方案,公司为企业、消费者和环境增添有形价值。

Related services

TÜV SÜD provides the following related services:

- ISO 9001 – Quality management system certification
- ISO 50001 – Energy management system certification
- ISO 45001 – Occupational health and safety management system certification

相关服务

TÜV南德意志集团提供以下相关服务:

- ISO 9001 —— 质量管理体系认证
- ISO 50001 —— 能源管理体系认证
- ISO 45001 —— 职业健康安全管理体系认证

* Some of the services listed are provided due to local regulations only and may not be available in other regions. Please contact us for further details.

* 上述部分服务可能由于当地法规的原因而无法在您的地区提供。欢迎您与我们联系咨询。

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